

## OPEN POSITION: FIELD SERVICE ENGINEER

### REFERENCE ACTIVITY

The resource will:

- support the Back-Office of the Service Department in analysing anomalies reported by customers.
- intervene at customer sites to analyse and resolve electromechanical faults on AGV/LGV robot cells and automatic trolleys.
- carry out ordinary and extraordinary maintenance work on AGV/LGV robot cells and automatic trolleys at customer sites in Italy and abroad.
- draw up intervention reports.
- proactively report possible system improvements and opportunities for new after-sales services to the After Sales Manager.

The resource will take part in the training courses promoted by BM Group to deepen and improve their skills in the field.

### WORKPLACE

- Borgo Chiese (TN)

### REQUIREMENTS

- Good knowledge of the English language.
- Willingness to make occasional trips around Italy and abroad.
- Previous experience as maintenance and/or installation technician for production systems/machines. Previous experience as service and repair technician for forklift trucks and/or industrial vehicles will also be a valid requirement. Good knowledge of the English language.
- Good ability to read circuit diagrams/mechanical drawings and technical documentation.
- Good PC skills.
- Basic knowledge of the Office package.
- The desired profile is composed by excellent qualities of resistance to stress, interpersonal skills, and operational flexibility.

### WHAT WE OFFER

- Integration into a solid and rapidly growing international group with 30 years of experience in innovation, technology, and energy.
- Opportunity to grow and improve the job position, aspiring over the years to acquire responsibilities within the company.
- Opportunity to take part in innovative research and development activities.

- Job posting also on foreign branches (USA, Mexico, Brazil, South Korea).
- Technical, linguistic, and managerial training.
- Opportunity to travel and meet new people from different linguistic and cultural backgrounds.
- Shared apartment/hotel for non-residents during any training/work periods at the Borgo Chiese headquarters.
- Equipment: Smartphone and PC.

## OUR COMPANY

**Polytec**, core business of BM Group, is a leading Italian company in digital transformation and energy transition.

**BM Group** is an Italian industrial group that combines companies with different specialisations that share a common goal: to enable industry to undergo the technological transformation necessary to become a smart and sustainable factory. The BM Group team is young, dynamic, and constantly collaborates with research centres and universities. For each new figure included in our staff, an induction programme is defined in the hiring phase in accordance with experience and skills. We organise and promote training courses with a view to continuous improvement.

## APPLICATION INFORMATION

- RAL to be defined based on the professional profile.
- The job offer is aimed at both sexes (law 903/77)
- Information on the treatment of personal data (2016/679 GDPR): [https://polytec.bmgroupp.com/sites/default/files/2019-10/Informativa\\_CV\\_0.pdf](https://polytec.bmgroupp.com/sites/default/files/2019-10/Informativa_CV_0.pdf)